	Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
SCAM	S1	1	("20020038235").pn.	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/07 15:41
4	S2	0	(TRANSPACIFIC and INVESTMENTS).as.	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/07 11:03
	S 3	1534	705/7.ccls.	US-PGPUB; USPAT; EPO; JPO	OR .	ON	2005/09/07 11:05
/	S4	175171	("productivity!")	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/07 11:06
Som	S5	5	(anagraphic)	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/07 11:06
	S6	0	("2002/0038235").URPN.	USPAT	OR	ON	2005/09/07 11:07
_	S7	0	(MUSAFIA and DIMITRI).in.	USPAT	OR	ON	2005/09/07 14:43
	S8		(MUSAFIA and DIMITRI).in.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/09/07 11:08
Scan	S9	2	(TEGAGNI and MAURO).in.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/09/07 11:08
_	S10	0	("2002/0038235").URPN.	USPAT	OR	ON	2005/09/07 11:09
-	S11	2469	((call service) near3 (center)) and (efficiency productivity)	USPAT	OR	ON	2005/09/07 14:45
5GM	S12	108	((call service) near3 (center)) near3 (efficiency productivity)	USPAT	OR	ON	2005/09/07 14:47
4	S13	19	(Teknekron and Infoswitch).as.	USPAT	OR	ON	2005/09/07 14:47

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S14	190	("4034194" "4334307"	US-PGPUB;	OR	ON	2005/09/07 14:57
		"4433413" "4476535" "4608638"	USPAT;			
			USOCR			
1		"4815120" "4819162" "4881230"	:			
		"4924488" "4964125" "5010551" "5068787" "5183705"				
		"5010551" "5068787" "5182705"				
į		"5210789" "5241621"				
i		"5247569" "5299260" "5309513"				
		"5317628" "5321621"	•		ļ	
į		"5410724" "5452341" "5455933"				
		"5459657" "5463766" "5470487" "5403403" "5400304"				
		"5479487" "5493492" "5499291"				
		"5500795" "5508977"				
l		"5519832" "5521842" "5535256"				
		"5561835" "5586179"				
-		"5623540" "5633924" "5646839"				
l		"5675637" "5696702"				
		"5696811" "5710887" "5715374"				
ļ		"5720001" "5742829" "5764916" "5771354" "5784539"				
		3704916 3771334 3764339				
-		3794237 3602493 "5802504" "5825869" "5828747"				
		"5832059" "5838682"				
		3632039				
		3642161				
	:	"5903642" "5915010" "5918207"		•		
		"5943416" "5963635"				
		3943410 3903033				
		"6014658" "6118865"				
ĺ		6014636				
		1 "6324282" "6337904"				
		"6449270" "6459697"				
		"6473505" "6480599" "6480710"				
		"6487291" "6493446"				
		"6493447" "6493695").PN. OR	İ			
		("5500795" "5535256"				·
		"5684964" "5696811" "5818907"				
		"6603854" "6735574").URPN.				
					1	
S15	396	(worker employee staff personnel	US-PGPUB;	OR	ON	2005/09/07 16:0
		labor user agent) near3 (efficiency	USPAT;			
		productiv\$5 yield proficiency	EPO; JPO			
1		competency) near3 (monitor\$3				
		track\$3 audit\$3)		i		
S16	7	(worker employee staff personnel	US-PGPUB;	OR	ON	2005/09/07 15:10
	•	labor user agent) near3 (efficiency	USPAT;			
		productiv\$5 yield proficiency	EPO; JPO			
		competency) near3 (monitor\$3	3,3.0		1	
		track\$3 audit\$3) near3 (metric	!			
		index coefficient measure value				
		rate)				

S17 33 ("5181162" "518780" US-PGPUB; USPAT; USOCR "5557515" "5581691" "5594791" USPAT; USOCR "5721913" "5737494" "6825869" "5843619" "5950469" "5825869" "5887302" "6002760" "6023572" "6033544" "60495999" "6070142" "6088679" "6115453" "6134530" "6134530" "6138404" "6178239" "66731511" "6859523", PN. OR ("6859523" "6938048").URPN. "66751511" "6859523", PN. OR ("6859523"), PN. OR ("6859523" "6938048").URPN. US-20010033993-s or US-20010053993-s or US-2000046137-s or US-200046137-s or US-20030152148-s or US-20030152148-s or US-20030152148-s or US-20030152148-s or US-20030152148-s or US-20030158751-s or US-2003016217-s or US-20030158751-s or US-20030158751-s or US-20030158751-s or US-20030158751-s or US-20030158751-s or US-2005003861-s or US-2005003867-s or US-2005003867-s or US-2005003867-s or US-2005003867-s or US-2005003867-s or US-2005003867-s or US-2050003976-s or US-5500795-s or US-5893069-s or US-5500795-s or US-5893069-s or US-5500795-s or US-657877-s or US-657877-s or US-657877-s or US-657877-s or US-657877-s or US-657877-s or US-678877-s or US-678703-s or US-678877-s or US-67877-s or US-678878-s or US-678888-s or US-678878-s or US-678888-s or US-678888								
US-20010053940-\$ or US-20010053993-\$ or US-20010053993-\$ or US-20020152148-\$ or US-20020165750-\$ or US-20020165750-\$ or US-20030046137-\$ or US-20030135448-\$ or US-20030158751-\$ or US-20030167187-\$ or US-20030167187-\$ or US-20030182181-\$ or US-20030182181-\$ or US-20040015271-\$ or US-20040032420-\$ or US-20040068431-\$ or US-20050033676-\$ or US-20050033676-\$ or US-20050033676-\$ or US-2050033676-\$ or US-2050033667-\$ or US-205003168-\$ or US-2050033676-\$ or US-20550043976-\$ or US-20550043976-\$ or US-5913184-\$ or US-5933166-\$ or US-659125-\$ or US-659125-\$ or US-659125-\$ or US-659125-\$ or US-659730-\$ or US-659125-\$ or US-659730-\$ or US-659125-\$ or US-659730-\$ or US-659125-\$ or US-6738774-\$ or US-6754673-\$ or US-6877034-\$). did. or (WO-2005015476-\$).did.	SCAM	S17	33	"5557515" "5581691" "5594791" "5644619" "5671360" "5721913" "5737494" "5825869" "5836011" "5950169" "5987302" "6002760" "6023572" "6038544" "6049599" "6070142" "6088679" "6101545" "6115693" "6128646" "6134530" "6138104" "6178239" "6185292" "6236977" "6247128" "6453038" "6539419" "6675151" "6859523").PN. OR	USPAT;	OR	ON	2005/09/07 15:01
S19 1 ("2001/0032195").URPN. USPAT OR ON 2005/09/07 15:08			33	US-20010053940-\$ or US-20010053993-\$ or US-20020152148-\$ or US-20020165750-\$ or US-20020194329-\$ or US-20030046137-\$ or US-20030149613-\$ or US-20030158751-\$ or US-20030158751-\$ or US-20030167187-\$ or US-20040015271-\$ or US-20040032420-\$ or US-20040032420-\$ or US-20050033631-\$ or US-20050033676-\$ or US-20050033676-\$ or US-20050043976-\$ or US-20050043976-\$ or US-20050091102-\$).did. or (US-5303166-\$ or US-5893069-\$ or US-5913184-\$ or US-6381558-\$ or US-6595249-\$ or US-6509730-\$ or US-6591225-\$ or US-6738774-\$ or US-6754673-\$ or US-6877034-\$). did. or (WO-2005015476-\$).did.	USPAT; EPO; JPO			
	V	S19	1	("2001/0032195").URPN.	USPAT	OR	ON	2005/09/07 15:08

ScAM	S20	21	(US-20020156674-\$ or US-20020178048-\$ or US-20020184085-\$ or US-20040210475-\$ or US-20040215503-\$ or US-20050038695-\$).did. or (US-4413277-\$ or US-4671772-\$ or US-5172313-\$ or US-5212635-\$ or US-5239460-\$ or US-5416694-\$ or US-5500795-\$ or US-5826240-\$ or US-5864616-\$ or US-5980429-\$ or US-6047261-\$ or US-6049779-\$ or US-6094642-\$ or US-6119097-\$ or US-6792394-\$ or US-6795809-\$ or US-6853975-\$ or US-6871185-\$ or US-6871195-\$).did.	USPAT	OR	ON	2005/09/07 15:08
_	S21	623	(worker employee staff personnel labor user agent) near3 (efficiency productiv\$5 yield proficiency competency) near3 (metric index coefficient measure value rate)	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/07 15:11
•	S22	6034	(production process manufactur\$4) near3 (efficiency productiv\$5 yield proficiency competency) near3 (metric index coefficient measure value rate)	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/08 07:30
~	S23	0	((worker employee staff personnel labor user agent) near3 (efficiency productiv\$5 yield proficiency competency) near3 (metric index coefficient measure value rate)).ti.	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/07 15:11
Scand 188	S25	39	((worker employee staff personnel labor user agent) near3 (efficiency productiv\$5 yield proficiency competency) near3 (metric index coefficient measure value rate)).ab.	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/07 15:13
	S26	1008	((production process manufactur\$4) near3 (efficiency productiv\$5 yield proficiency competency) near3 (metric index coefficient measure value rate)).ab.	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/07 15:12
	- S27	0	((worker employee staff personnel labor user agent) near3 (efficiency productiv\$5 yield proficiency competency) near3 (metric index coefficient measure value rate)).ti.	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/07 15:13
,	S28	536	(time near3 motion) near3 (study\$3 monitor\$3 track\$3 audit\$3)	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/07 15:13

GUAN!	S29	40	((technician worker employee staff personnel labor user agent) near3 (efficiency productiv\$5 yield proficiency competency) near3 (metric index coefficient measure value rate)).ab.	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/08 07:30
4	S30	1	S29 not S25	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/07 15:14
,	S31	0	S28 and S22	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/07 15:14
	S32	0	S21 and S28	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/07 15:16
)	S34	0	(design adj for adj (manufactur\$5 product\$3))	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/07 15:16
1	S35	63357	(design near2 (manufactur\$5 product\$3))	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/07 15:17
V	S36	43814	(design near2 (manufacture manufacturability manufacturing production))	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/07 15:17
San	S37	69	(design near2 (manufacture manufacturability manufacturing production)) and (DFP DFM)	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/07 15:23
	S40	27	((technician worker employee staff personnel labor user agent) near3 (efficiency productiv\$5 yield proficiency competency) near3 (assessment))	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/07 15:36
	S41	3	((technician worker employee staff personnel labor user agent) near3 (efficiency productiv\$5 yield proficiency competency) near3 (assessment)).ab.	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/07 15:34
	S42	3	("5495430" "5909669" "20030061083").pn.	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/07 15:36
A M	S43	17	("4648023" "4852001" "4887218" "4937743" "4994980" "5053970" "5111531" "5148370" "5167009" "5231567" "5307260").PN. OR ("2003/0061083" "5495430"). URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2005/09/07 15:37

Sard	S44	32	(US-20010041995-\$ or US-20020169647-\$ or US-20030014379-\$ or US-20030046212-\$ or US-20030149571-\$ or US-20030208392-\$ or US-20030208429-\$ or US-20040230468-\$ or US-20040254959-\$ or US-20050027577-\$ or US-20050049951-\$).did. or (US-4744028-\$ or US-5343388-\$ or US-5649113-\$ or US-5655118-\$ or US-5671361-\$ or US-5675118-\$ or US-5826252-\$ or US-5890133-\$ or US-6032123-\$ or US-6035277-\$ or US-6049774-\$ or US-6233493-\$ or US-6308162-\$ or US-6446053-\$ or US-6578004-\$ or US-6684193-\$). did.	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/07 15:41
)	S45	321	((technician worker employee staff personnel labor user agent) near3 (absent\$5)).ab.	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/07 15:42
)	S46	1534	705/7.ccls.	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/07 15:42
	S47	0	S46 and S45	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/07 15:42
_	S48	2469	((call service) near3 (center)) and (efficiency productivity)	USPAT	OR	ON	2005/09/07 15:43
***************************************	S49	0	S48 and S45	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/07 15:43
~	S50	1100	(worker employee staff personnel labor user agent) near3 (output) near3 (monitor\$3 track\$3 audit\$3)	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/07 16:06
	S51	109	(worker employee staff personnel labor user agent) adj (output) near3 (monitor\$3 track\$3 audit\$3)	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/07 16:07
car.	S52	109	((worker employee staff personnel labor user agent) adj (output))near3 (monitor\$3 track\$3 audit\$3)	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/07 16:07
_	S53	417	705/11.ccls.	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/08 06:54
1/)	S54	124	S53 and @py<"2002"	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/08 06:54

Suarr	S55	180	("3278680" "3593008" "3983474" "4392119" "4413277" "4476535" "4516138" "4583280" "4625086" "4701849" "4791561" "4805089" "4819162" "4847791" "4873623" "4899292" "5068787" "5092780" "5121319" "5155680" "5212635" "5225998" "5226118" "5241621" "5258915" "5267147" "5305238" "5321621" "5321838" "5365425" "5448729" "5499188" "5500795" "5535256" "5564183" "5684964" "5724379" "5809479" "5819231" "5819251" "5873088" "5875431" "5966695" "5974418").PN. OR ("2001/0008999" "2001/0032120" "2001/0056367" "4413277" "5212635" "5500795" "5557553" "5684964" "5696702" "5726914" "5909669" "5999920" "6055511" "6119097").URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2005/09/08 07:11
	S56	7	("4819162" "5068787" "5416694" "5842182" "6055511" "6119097" "6131085").PN. OR ("6356875").URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2005/09/08 07:16
	S57	17	("4451700" "4937439" "4992939" "5218535" "5365425" "5551880" "5684964" "5717865" "5726914" "5737494" "5740035" "5893098" "6007340").PN. OR ("6556974"). URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2005/09/08 07:17
4	S58	7	("4819162" "5068787" "5416694" "5842182" "6055511" "6119097" "6131085").PN. OR ("6356875").URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2005/09/08 07:21
- اده	S59	778	705/9.ccls.	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/08 07:21
Scan	S60	52	S53 and S59	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/08 07:25
~	S63	1143	(S53 S59)	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/08 07:25
scart H	S64	7	S63 and ((production productive) near3 (non) near3 (time work activity effort))	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/08 07:29

-	S65	867	((production productive) near3 (non) near3 (time work activity effort))	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/08 07:29
_	S66	6039	(production process manufactur\$4) near3 (efficiency productiv\$5 yield proficiency competency) near3 (metric index coefficient measure value rate)	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/08 07:30
SCAM	S67	6	S65 and S66	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/08 07:35
	S68	30	S66 and ((technician worker employee staff personnel labor user agent) near3 (efficiency productiv\$5 yield proficiency competency) near3 (metric index coefficient measure value rate))	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/08 07:31
	S69	4	("4736304" "5014208" "5591299").PN. OR ("6671570"). URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2005/09/08 07:32
_	S70	0	("2003/0050830").URPN.	USPAT	OR	ON	2005/09/08 07:33
1	S71		(mrp same (inventory adj management)) and (automat\$3 near5 (replenish\$4 restock reorder "re-order")) and (usage near2 rate)	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/19 15:37
scan	S72	11	(mrp (inventory adj management)) and (automat\$3 near5 (replenish\$4 restock reorder "re-order")) and (usage near2 rate)	US-PGPUB; USPAT; EPO; JPO	OR	ON .	2005/09/19 15:40
	S73	30	(mrp (inventory adj management)) and (automat\$3 near5 (replenish\$4 restock reorder order "re-order")) and (usage near2 rate) and (delivery\$3 near3 (time period delay))	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/19 16:12
	S74	9	S73 and S72	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/19 15:41
7\	S75	21	S73 not S72	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/19 15:42
,	S76	234	((quantity number amount) near2 (suppl\$3 items goods materials work) near2 (remain\$3 left available)) and ((usage use production) near3 (rate))	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/19 15:43
surd []	S77	1	S76 and S73	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/19 15:43

S78		("4455483" "4563739" "4636950" "4688244" "4791571" "4799162" "4831565" "4857925" "4973970" "5038283" "5128861" "5154314" "5237496" "5270921" "5272638" "5289183" "5347274" "5400253" "5537313" "5596493" "5608621" "5638519" "5654508" "5712989" "5765143" "5777884" "5819232" "5930771" "5946662" "5950206" "6002344" "6012041" "6026378" "6078900").PN. OR ("5983198" "6341271").URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2005/09/19 15:44
S79	14	("20010051905" "20020010659" "5712989" "5847957" "5869819" "6081789" "6249774" "6317082" "6341271" "6366829").PN. OR ("6684119"). URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2005/09/19 15:47
S80	45	(just near2 time) near5 (inventory adj management)	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/19 16:08
S81	6	S80 and (automat\$4 near3 (replenish\$5 restock reorder order "re-order"))	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/19 16:07
\$82	0	(automat\$3 near5 (replenish\$4 restock reorder order "re-order") near5 minimum) and (usage near2 rate)	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/19 16:12
S83	103	((replenish\$4 restock reorder order "re-order") near5 minimum) and (usage near2 rate)	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/19 16:13
S84	8	S83 and (inventory adj management)	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/19 16:13

TAGGED lead all of

	Document ID	Title	Current OR	Inventor
1		oductivity	348/86	Murray; John M.
2	US 4819162 A	Time clock system including scheduling payroll and productivity analysis capability	705/32	Webb, Jr.; Frederick et al.
ω	US 5068787 A	Means and methods of tabulating time and task performances	705/32	Pipella; Lawrence S. al.
4	US 5128861 A	Inventory control method and system	705/10	Kagami; Akira et al.
5	US 5212635 A	Method and apparatus for measurement of manufacturing technician efficiency	705/11	Ferriter; Kate M.
6	US 5495430 A	Process time estimating apparatus	703/6	Matsunari; Fumio et al
7	US 5500795 A	Method and system for monitoring and controlling the performance of a call processing center	705/11	Powers; Michael C. et al.
8	US 5535256 A	Method and system for automatically monitoring the performance quality of call center service representatives	379/309	Maloney; Michael J. et al.
9	US 5557553 A	Computer assisted time study system	702/176	Sellie, Sr.; Clifford
01	US 5684964 A	Method and system for monitoring and controlling the performance of an organization	the705/11	Powers; Michael C. et al.

	SD	l i	15 US 59	14 US 59	13 US 57	12 US 57	11 US 56	Doc	
	5999920 A	A	5983198 A	5909669 A	5726914 A	5712989 A	5696702 A	Document ID	
1	r assisting in t of packaging plant	assisting in of packaging plant	use of materials, controlling and monitoring delivery of materials and providing automated billing of delivered	System and method for generating a knowledge worker productivity assessment	Computer implemented process and computer architecture for performance analysis	Just-in-time requisition and inventory management system	Time and work tracker	Title	
	705/400	705/400	705/22	705/11	702/84	705/28	702/186	Current OR	
	a l	Kenichi et al.	Mowery; Kevin M. et al.	Havens; Charnell T.	Janovski; Joseph et al.	Johnson; James M. et al.	Skinner; Gary R. et al.	Inventor	

28	27	26	N 5	24	23	22	21	
US :	A S	S	SU	US	SU	US	US (ש
20010008999	20020038235	6859523 B1	6735574 B2	6684119 B2	6681210 B2	6671570 B2	6603854 B1	Document ID
Method and system for tracking employee productivity in a client/server environment	Monitoring productivity by collecting company, customer, worker, component vendor and product data for storage in database	Universal task management system, method and product for automatically managing remote workers, including assessing the work product and workers	Method and system for tracking employee productivity in a client/server environment	Method of providing dynamic production material replenishment information via an internet	Modular service payroll system 705/32	System and method for automated monitoring and assessment of fabrication facility	System and method for evaluating agents in call center	Title
705/11		379/32.01	705/32	700/106	705/32	700/121	379/265.06	Current OR
Bull, Jeffrey A.	MAURO, T et al.	Jilk; David J. et al.	Bull; Jeffrey A.	Burnard; Mike Robert et al.	Kelly; Andrew Jeffrey	Schulze; Bradley D.	Judkins; J. Andrew et al.	Inventor

	Document ID	Title	Current OR	Inventor
29	US 20010032120 A1	Individual call agent productivity method and system		Stuart, Robert Oden et al.
30	us 20010032195 A1	System and method for identifying productivity improvements in a business organization	705/400	Graichen, Catherine Mary et al.
		Method and system for	-	
31	A1	providing performance statistics to agents	705/11	Herbert, Meghan et al.
32	US 20020038235 A1	Productivity monitoring system 705/11 and method	705/11	Musafia, Dimitri et al.
33	US 20020107948 A1	Standards for performing collaborative network-based engineering design	709/223	Ali, Mohamed Ahmed et al.
34	US 20030061083 A1	Engineer's productivity evaluation method	705/7	Nishimura, Yasumasa et al.
35	US 20030149613 A1	Computer-implemented system and method for performance assessment	705/11	Cohen, Marc-David et al.
36	US 20040068431 Al	d systems for of business e	705/10	Smith, Michael W. et al.

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